

Birthsteps

Antenatal Course Booking Form

YOUR DETAILS

Name:

Partner's Name:

Due Date:

Address:

.....

.....

Postcode:

Email Address:

Home Telephone Number:

Daytime Telephone Number:

Mobile Telephone Number:

COURSE DETAILS

Chosen Venue:

Course Date:

How many weeks pregnant will you be?

Do you require a Room Upgrade?

PAYMENT DETAILS

To secure your place a deposit of £250 is required on completion of this form. The balance is due 4 weeks in advance of the course start date.

Balance due..... by

Payments can be made by cheque or BACS (contact Chris or Anna for BACS details)

Please make cheques payable to: Birthsteps

Please Note:

- Extra night's accommodation should be booked directly with the hotel
- Spa treatments and extra activities (e.g. golf) will need to be booked early with the hotel to avoid disappointment.

Please sign that you have read and understand our terms and conditions (please see overleaf)

Signed:..... Date:.....

Birthsteps Terms and Conditions

Name of supplier

Birthsteps is a partnership with its principle place of business at 8, Wellington Road, Upper Rissington, Cheltenham, Gloucestershire, GL54 2QW. ('We' or 'us' in these terms and conditions shall be supplying the services to you).

What is to be provided to you by us²

We and you have agreed that we will supply to you the services described on our confirmation of booking form.

Price (and VAT)

The price for the services is as stated on the booking form. If you are making payment by cheque then payment should be from a UK bank, with the cheque being made out to Birthsteps Limited, and crossed 'A/C payee only'.

When payment is to be made

You will need to make a deposit payment at the time you place your booking to secure your place. Please note that we will not be able to perform the services until we have received payment in full four weeks prior to commencement of course (and this means that where you have paid by cheque, credit / debit card or BACS the funds have reached our bank account). If booking is made within four weeks of the course full payment is due on booking.

Delivery of services

Delivery of the services will be as stated on the confirmation of booking form and will be by the means stated therein.

When delivery will be made

Our aim is to perform the services within a reasonable period of acceptance of your order. It will not always be possible to do this, and we and you agree that we cannot guarantee we will perform the services within that time period as it is not always possible to do so, for example where delay is caused by weather conditions or circumstances which are outside our control. If this situation occurs our aim is to complete the services as soon as we reasonably can.

Cancellation rights

You can cancel this contract up to four weeks prior to course start date upon which a full refund will be given. If cancellation is within 4 weeks of course start date, the deposit becomes non-refundable. Please note that you cannot cancel the contract once we have started to perform the service, or where you have agreed to us starting to perform the services before the end of the seven days.

7.2 To cancel the contract you will need to send a letter to us. You can send the letter by post, email or facsimile or by personal delivery. Contact details for where to send the letter are set out in Paragraph 8 below. If you cancel the contract orally, you will need to confirm the oral cancellation in writing and send it to us by one of the means just specified.

Contact details

Our address is 8, Wellington Road, Upper Rissington, Cheltenham, Gloucestershire, GL54 2QW.

Complaints or comments. If you have any complaints about the services or any aspect of the way we have dealt with your order please contact Anna Leeksma, either by writing to the address given in Paragraph 8.1, by email to anna.chris@birthsteps.com or by telephone 01926 740871.

Cancellation or returns. If you wish to cancel the contract, letters or other communications should be addressed to Anna Leeksma, either by writing to the address given in the Paragraph 8.1, by email to anna.chris@birthsteps.com or by telephone 01926 740871.

9 Acceptance of booking

Your booking through our web site will only be accepted by us when we send to you an email confirming that we have accepted your booking. Until you receive that email there will not be a binding contract between you and us.

Any information on our web site, or your filling in details or clicking any button or icon indicating you are making an order does not, and is not intended to, constitute a binding contract between you and us. Only on our sending the confirming email will we and you be entering into a binding contract.

9.1 In the unlikely event of a course being cancelled Birthsteps will offer an alternative course or a full refund.

10. Disclaimer

You must confirm with your health professional to confirm that you can participate in physical skills practice before booking on any of our classes or courses.

We do not offer any specific medical advice – if you have any worries or concerns about either yourself or your baby you must take these up with your health professional prior to attending our classes or courses.

11 Limitation of liability

11.1 We aim to carry out the services with reasonable care and skill. If any part of the services is performed negligently or in breach of the provisions of this agreement then, on your request, we will re-perform the relevant part of the services. We will not be liable to re-perform any part of the services which we have performed negligently or in breach of this contract unless you notify us in writing to our contact address.

11.2 Except in the case of death or personal injury caused by our negligence, our liability under or in connection with this contract whether arising in contract, tort, negligence, breach of statutory duty or otherwise howsoever shall not exceed the price you have paid us.

11.3 Except to the extent permitted by law, we will not be liable to you for any indirect or consequential loss, damage or expenses (including loss of profits, business or goodwill) howsoever arising out of any negligence or breach of the contract on our part and we shall have no liability to pay any money to you by way of compensation other than to refund to you the price you have paid to us.

12 Entire agreement

These terms and conditions, together with the pages referenced under Clause 2, set out the whole of our agreement relating to the supply of the services to you by us. Nothing said by any salesperson, agent, employee, director or other representative on our behalf should be understood as a variation of these terms and conditions or as an authorised representation about the nature or quality of any services offered for sale by us. Save for fraud or fraudulent misrepresentation, we shall have no liability for any such representation being untrue or misleading.

13 Invalidity

If any part of these terms and conditions is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of these conditions will not be affected.

14 Law and jurisdiction

The validity, construction and performance of this contract shall be governed by English law and shall be subject to the exclusive jurisdiction of the English courts to which you and we submit.

15 Third parties

For the purposes of the Contracts (Rights of Third Parties) Act 1999 this is not intended to, and does not, give any person who is not a party to it any right to enforce any of its provisions.